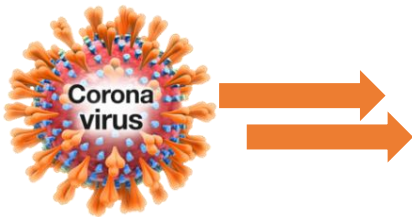


# CLDS Annual Report 2021 to 2022



## Things that happened last year



- last year was all about moving on from Covid and lockdown



- lots of people were still struggling and needed changes made to their support



- We were much busier than usual
- more people asked us for support



→ more young people with complicated needs asked us for support



→ people are living longer – we are supporting many more people over the age of 65



- we don't have any more staff, so this means

→ our staff must work even harder



→ and people must wait longer to get support



- not enough people want to work in social care – this means some people can't find staff to support them



## Things that went well



- most of our work was face to face



- most people living outside of Camden saw the same worker as last year



- a new supported living house for 5 people opened at Mayford



- last year fewer people died than in the year before



- our nurses and doctors worked hard to vaccinate people as soon as possible



- most people who need support can get it in Camden or a neighbouring borough



- we used spaces at Breakaway – this meant we didn't need to make emergency placements outside Camden



## Things that didn't go well



- fewer people had their Annual Health Check because GPs are so busy



- very few people with LD have a job – this needs to get better



- some people showed us they were unhappy by the things they did - this was very hard for their families



- a few people needed emergency support because of this – sometimes they did not get this support quickly enough



- using Breakaway for emergency support meant some family carers got fewer short breaks



- some people found it hard to find staff to support them - they had to pay more or go without help

This meant some family carers had to do more and this was hard for them



- more people than usual spent time in a mental health hospital



## Our goals for this year



- make sure everyone can afford to eat well and keep warm



- make sure everyone has an Annual Health Check with their GP



- the Living a Good Life project will mean more activities and opportunities in Camden



- carry on with our work to stop people from having to go into hospital



Is there anything else you want us to work on?